



Caroline Hall Q & A

Q: Do I need to bring extra-long sheets?

A: No. All mattresses are standard size.

Q: Can I have my bed lofted?

A: Yes, our maintenance staff will gladly loft your bed. After you move in, you should ask your Resident Assistant to submit a maintenance request to have the bed lofted. This request will be honored within about one week. Residents are not allowed to build their own lofts.

Q: Can I move in early?

A: No, unless you are a student athlete, and have received permission from residence hall staff to move in early. Your specific move in date and time will be included in your room assignment letter.

Q: What size refrigerator can I have in my room?

A: All rooms are equipped with microfridges, which includes a refrigerator/freezer combination and microwave. Therefore, residents are asked not to bring refrigerators from home.

Q: What if I want to make mac & cheese for a late night snack?

A: Each floor of the residence hall has a community kitchen with a stove, microwave, toaster, soda machine, refrigerator, and freezer.

Q: Can I bring an iron and ironing board?

A: You can, but these are also provided in the lounges, for your convenience.

Q: What appliances are allowed in my room?

A: Some common electrical appliances pose a safety hazard in confined spaces. If your appliance is rated over 6 amps (700 watts), has an exposed heating element (coils), or not UW listed, it is not permitted in your room. Appliances NOT permitted in resident rooms include toasters, toaster ovens, space heaters, air conditioners, hot plates, deep fryers, George Foreman grills, candle warmers, or a fish tanks over 10 gallons. Coffee makers are ok in resident rooms.

Q: Can I bring a lamp with a halogen light bulb to campus?

A: No. Halogen bulbs are not permitted, as they produce extreme heat and pose a risk of fire.

Q: Are candles or incense permitted in the residence hall?

A: No.

Q: When will I find out where I will be living and who my roommate is?

A: New residents living in double rooms will receive basic contact info (email or telephone number) for their new roommates in their housing assignment letters. The first round of housing assignment letters will be mailed in early June. Housing applications received the first round will be processed on an ongoing basis, and students should allow approximately two to three weeks for a response.

Q: How will I find out what room I've been assigned?

A: Housing assignments are made on a rolling basis, and assignment letters will be mailed beginning in early June. Housing applications received the first round will be processed on an ongoing basis, and students should allow approximately two to three weeks for a response.

Q: What bank is associated with the ATM on campus?

A: The ATM, located on the first floor of Caroline Hall, across from the Switchboard, offers surcharge free service for Guarantee Bank customers.

Q: Can I get cable TV in my room?

A: Cable TV is provided for all residents in Caroline Hall. Cables for your TV are also provided.

Q: Do I need to bring a phone?

A: Yes, you should bring a land-line phone. Local calling is included in the room and board cost. Residents wishing to place long distance calls should purchase a calling card.

Q: How will I know what my telephone number on campus is?

A: You will receive this information in your housing assignment letter.

Q: What furniture is included in the room?

A: Each resident is provided with a desk, desk chair, dresser, bunk-able or loft-able bed frame, and mattress. All room furniture is relatively new and in very good condition. The furniture provided by the college must remain in the room; students may not store or remove college furniture.

Q: How do I get a parking permit?

A: During New Student Registration you will have the opportunity to request a parking permit.

Q: How much does campus parking cost?

A: Parking at Mount Mary is included in the general fee, provided you use the designated student parking lot, located at the 92nd Street entrance to campus. Parking in other areas will win you a parking ticket.

Q: Will I have access to the Internet in my room?

A: Absolutely. On move-in day, you will receive a form to request the Internet port in your room be activated. Within just a few days of move-in, the Internet will be activated in your room. Wireless internet is also provided for students who are interested.

Q: How safe is the residence hall?

A: The residential floors of Caroline Hall are locked at all times. Unescorted guests and solicitors are not permitted. You will receive a stairwell and elevator key to gain access to the residential floors, and you should never lend this key to a non-resident. Campus Safety is available 24 hours a day to aid students in emergencies. In addition there are Resident Assistants on duty each night assuring the safety of the residents. The main doors to Caroline Hall lock at 10:30pm each night, and residents and guests must present identification to the Security Guard to be admitted past this time.

Q: How does mail work?

A: Every resident will receive a locked mailbox on campus, located near the mailroom in the lower level of Bergstrom Hall. Residents should visit the mailroom director to receive their mailbox lock combination, once they arrive on campus.

Q: Who sends me mail on campus?

A: Important mailings from faculty and administrators will go out through campus mail. Residents must check their mail at least once a week!

Q: What should I do if I am having problems with my roommate? Can I pick someone else to live with?

A: If you are having problems with your roommate, talk to your RA to setup a meeting or get advice. Residence hall staff members will help you workout issues with your roommate. If residents have attempted conflict resolution – and IF space permits - room changes may be approved by the office of Residence Life.

Q: What is the best way to hang things on the walls in my room?

A: It is prohibited to use duct tape, screws or nails in the walls of the residence halls as they can cause extreme damage. Poster putty, masking tape and contact strips or hooks are a great way to hold things to walls while not damaging them or your items.

Q: Does the residence hall have elevators?

A: Yes. There is one main elevator to Caroline Hall that students use regularly. On busy move-in/move-out days, a second service elevator is activated for residents' convenience.

Q: Is it first come, first serve if I get my housing application in early?

A: Housing applications received prior to May 1st will be assigned and mailed during the first week of June. Applications are reviewed according to the date when the \$100 housing security deposit is received. The housing staff members try to place earlier applicants where they most prefer. However, students with medical conditions that require living in a certain hall are given priority.

Q: Does Mount Mary provide toilet paper for students with private or semi-private bathrooms?

A: No, and cleaning a private or semi-private bathroom is your responsibility as well. The custodial staff will clean and provide toilet paper for the community bathrooms on the 4th floor of the residence hall.

Q: Can I bring an air-conditioner?

A: No, air-conditioners are not permitted. However, lounges, classrooms, and cafeterias are air-conditioned for comfort.

Q: Do I get to control the heat in my room?

A: Yes! Each room has a radiator, which keeps the space nice and cozy.

Q: Is it necessary to have a meal plan when living in the halls?

A: Yes. The meal plan is included in the cost of room and board, and all residents are required to be on the meal plan.

Q: What if I have special needs?

A: Please contact the Disability Services Coordinator, who helps with accommodations for students with learning disabilities, physical disabilities, etc.

Q: Can my friend and I room together? How?

A: On the "Housing Application", there is a spot for you to request who you want your roommate to be. Note: both students should request each other. Also, it is helpful if the forms are sent in at the same time.

Q: Are there laundry facilities?

A: There are washers and dryers in the lower level of Caroline Hall, very close to the elevator. The machines take quarters, and there is change machine located nearby in the Bradley Grill.

Q: Are there computers for students to use in the halls?

A: Yes. Each floor has a mini-computer lab for residents to use. Printers are also present, but students must bring their own paper.

Q: What kind of equipment is available for student use (vacuums, baking pans, etc.)?

A: Vacuums, pots, pans, cooking utensils, first aid supplies, and board games are all available at the front desk, located on the first floor of Caroline Hall.

Q: Are pets allowed in the hall?

A: Fish are the only animals permitted in the hall.